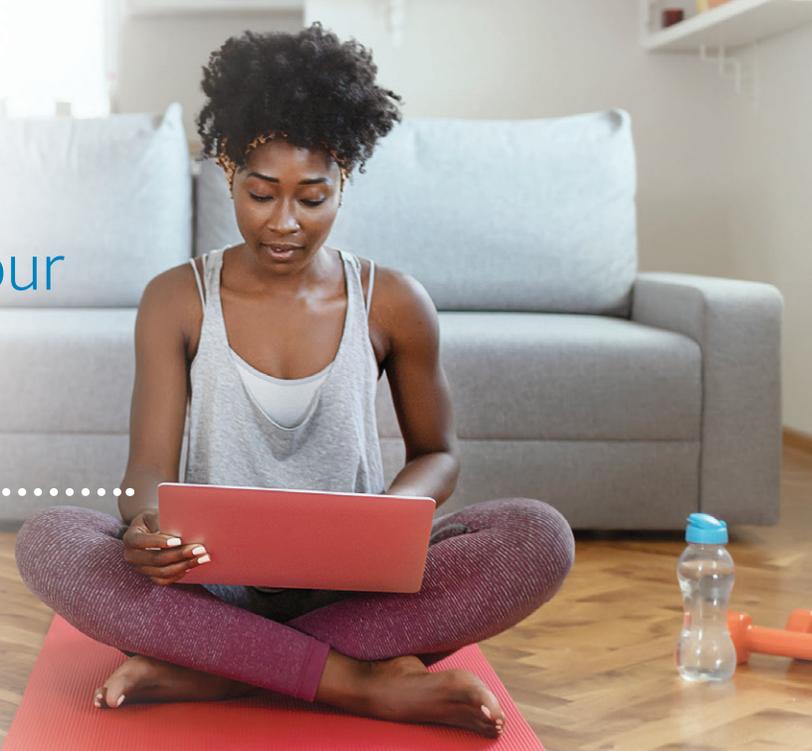


Log in at ibx.com

Your path to managing your benefits and health care



Our easy-to-use digital tools will guide you to the information, resources, and support you need — no matter where you are along your health care journey.

It's all available through our member website, ibx.com, and the IBX mobile app. All you need to do is log in! If you haven't registered yet, you'll just need your member ID or social security number.

Managing your benefits

You can easily manage health plan benefits for you and your covered dependents.

- View your benefits and see what's covered
- Review out-of-pocket costs and deductible amounts
- Access and organize your claims
- View, share, or order your member ID card
- Get answers specific to your plan using our enhanced Ask IBX search bar
- Pay your bill online if you purchased your own plan



Register or log in at ibx.com

Finding care

Looking for in-network providers? Want to see what you'll pay for care?

- Use our simple provider search tool to find in-network doctors, hospitals, labs, and other providers
- Estimate what you'll pay for an office visit or procedure based on your benefits
- Select or change your primary care physician*
- View open referrals*
- Find designated sites for labs, radiology, and more*

Maximizing your prescription drug benefits

If you have prescription drug coverage with Independence Blue Cross, you can manage your benefits and more.

- Request, change, or track home delivery of a prescription
- Price a drug, review efficacy and use information, and compare alternatives
- View your drug formulary
- Find an in-network pharmacy and store information
- Track prior authorization requests for prescriptions

Health and well-being

Want to eat healthier, get active, sleep more, or manage stress better? You can get on the road to healthy habits using our Achieve Well-being tools and resources.

- Complete your Well-Being Profile
- Track and assess your health on your Personal Health Record
- Set, track, and reach your wellness goals with personalized tools
- Save money with member-exclusive discounts
- Get rewarded for healthy habits
- Find health videos, articles, and recipes

Mental health and substance abuse

Emotional well-being is a key part of overall health. That's why we offer comprehensive resources to provide the information and support you need.

- Learn about signs of mental health and substance use disorders
- Get coverage and cost information
- Find behavioral health providers, including those who offer virtual visits
- Use self-guided programs and additional resources to address your needs
- Locate in-network substance abuse treatment options and facilities

Family planning

Our Family Planning page offers important resources to help you through the family planning journey, whether you're currently expecting or thinking about having a family.

- Understand prenatal tests and procedures
- Find hospitals and birthing centers and estimate costs of giving birth
- Learn about mental health after birth and contraceptive options
- Get guidance on adding your baby to your plan, picking a pediatrician, and immunizations
- Review resources on adoption, financial planning, and more



Download the free IBX app to manage your health plan in the palm of your hand.

Independence Blue Cross offers products through its subsidiaries Independence Hospital Indemnity Plan, Keystone Health Plan East and QCC Insurance Company, and with Highmark Blue Shield — independent licensees of the Blue Cross and Blue Shield Association

